

SINGAPORE

Student Learning Space

ENSURING SMOOTH HBL LESSONS



STAGGER LOGIN TIMINGS

- Avoid a "traffic jam" on SLS by using a range of timings for students to begin assignments
- Assignments can be scheduled to start in the afternoons.



SCHEDULE ASSIGNMENTS

- Schedule release of assignments two hours before students are instructed to start the assignment.

SPACE OUT DUE DATES

- Allow students at least one full day to complete their SLS assignments to avoid rushing.



SHARE THE ASSIGNMENT URL

- Provide the direct URL link of the assignment via other communication channels (e.g. email) for quick access to the assignment.

LOGIN DIFFICULTIES?

- You may wish to share the following with your students if they have trouble logging in:

Chrome

- Click "Preferences" (on Mac) or "Settings" (on Windows) and select "Clear browsing data" under the Privacy and Security section.
- Ensure the checkboxes for "Browsing history", "Cookies and other site data" and "Cached images and files" are selected. Click "Clear data".

Safari

- Open the "Safari" dropdown menu and select "Preferences".
- Click the "Advanced" tab and select the checkbox beside "Show Develop menu in menu bar".
- Open the "Develop" dropdown menu and select "Empty Cache".

ADDITIONAL SUPPORT

Get help from your school:

<http://go.gov.sg/schoolhelpline>

Need more help?

Email: helpdesk@sls.ufinity.com

Tel: (65) 6702 6513

Telephone Contact Operating Hours

Mondays — Fridays:

4:00 pm — 9:00 pm (School Days)

9:00 am — 9:00 pm (School Holidays)

Saturdays:

9:00 am — 3:00 pm

*Closed on Sundays & Public Holidays

